

## NewsFlash!

**Announcement:** On August 1, 2016 NSF implemented a more convenient and secure process for resetting NSF passwords. NSF awardees and proposers no longer need to reach out to the Department of Contracts and Grants (DCG) to reset their passwords in both FastLane and Research.gov; instead, they can reset their own password.

To reset passwords, awardees and proposers can go to [www.research.gov](http://www.research.gov) and click “Log In,” then “Forgot Password.” After entering their NSF ID and clicking, “Send Temporary Password,” they will be able to reset their passwords using the temporary password sent to their email address on file.

Passwords must be between 8 and 20 characters and use three of the four categories below:

- Upper-case letter
- Lower-case letter
- Number
- One of these special characters # & % ! @ ( )

In addition, the last six passwords cannot be reused, and accounts will be locked for five minutes after the tenth unsuccessful password attempt.

To learn more about Research.gov/FastLane password modernization, including accessing a starter guide and FAQ, please click [here](#).

You can also find helpful Research.gov information by clicking [Help](#) in the top right-hand corner of Research.gov or in FastLane, by clicking the [FastLane Help](#) in the top right-hand corner of the homepage. We encourage you to review this information to learn how to efficiently use the site.

For additional assistance, please contact the NSF Help Desk at 1-800-381-1532 or [Rgov@nsf.gov](mailto:Rgov@nsf.gov). You can also contact your [DCG Officer](#) in the Department of Contracts and Grants.