YOUR PARTNER IN RESEARCH ADMINISTRATION

## NewsFlash!

## Below is an urgent update from Kuali@USC

All Kuali systems will be restarted at 7:15 A.M. and 12:15 P.M.

We apologize for the short notice, but in order to address problems with system slowness and timeout errors, the entire Kuali system (including KFS/KEW and TARA/KC) will need to be taken off-line and restarted <u>twice each day</u> for the time being. These restarts will occur at 7:15 A.M. and again at 12:15 P.M. starting Friday, January 27, 2017.

Please be sure that you have logged out of KFS and TARA prior to those restart times, and then allow 30 minutes for the system to be brought back on-line before you attempt to log in again. When the system is taken off-line, any data entry that has not already been saved or submitted will not be retained.

We regret the inconvenience, but we are hoping that these restarts will help to alleviate a lot of the problems that users have been reporting.

## **Questions?**

If you have any questions about these restarts in relation to proposals/award actions, please contact the <u>Contracts and Grants Officer</u> assigned to your unit for assistance.